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Beeswift Ltd, The Hub, Nobel Way, Witton, Birmingham, B6 7EU

Member of the Gerber Goldschmidt Group.
Registered in England & Wales No. 01569085.
Registered Office as above.

## **QUALITY POLICY**

It is the policy of the Beeswift Limited to maintain a Quality Control and Assurance System which conforms to the International Quality Management Systems Standard ISO9001:2015, a system of management and documentation that can be audited to an internationally recognised standard.

The objective of this Quality Management System is to provide Total Customer Satisfaction by supplying products in a manner which is equal to, or exceeds the agreed contract requirements, with the aim of supplying defect free deliveries and enhancing customer satisfaction.

We meet all relevant industry agreed codes of practice, other relevant British, European and where applicable, international standards and any statutory & legal requirements. These will be implemented across the company and embrace all the activities which impact upon our customers.

\* We will maintain up-to-date technical files to ensure the regulatory compliance information can be supplied on request. Where products are sourced from external organizations which hold technical files relating to the products being offered, we will request confirmation that these files are current, complete, contain appropriate conformity assessment information and where relevant, regulatory compliance certificates and will take all necessary steps to confirm the validity of the compliance documentation held by that external supplier in respect of the products being sourced.

The Directors and senior managers of the company are committed to ensuring that the system is effective in achieving quality and satisfying customers both now and in the future. We will strive to continually improve upon our services, processes and our quality management system. As part of this philosophy, we will set Quality Objectives, which will be measured against and reported upon.

A major feature of Beeswift Limited's general commitment is to engender an understanding by each employee that their personal input and efforts to achieve customer satisfaction is vital to both the success of the quality program and the future prosperity of them all.

Signed: D G Griffin Chief Financial Officer Date: 04/05/23 Signed: DR Washbourne
Chief Commercial Officer
Date: 04/05/23

Signed: B Baldwin
Chief Operations Officer
Date: 04/05/23